

Brighter Bills Termination and Administrative charges
May 2013

Product Type	Product Name	Administrative Fee	Termination Fee per Channel per month of remaining contract
Lines Rental	Analogue Line Rental	£99	£28
Lines Rental	Multiline	£99	£29
Lines Rental	ISDN30	£99	£34
Lines Rental	ISDN 2	£99	£34
Lines Rental	Residential line	£99	£26
Lines Rental	SIP Channel	£99	£17
CPS only	Charged as per fees applicable for line type over which CPS is provided		
Broadband Rental		£99	£50
FTTC		£99	£50
EFM		£99	£395
Leased Lines		£99	1 X monthly charge
NGN	Area Call	£99	£15
NGN	03 rental	£99	£13
NGN	0800/0808	£99	£18
NGN	0844/0843	£99	£17
NGN	0845/0870/0871	£99	£15
Installations	cancelling a new supply order at any time prior to the customer required date	£99	N/A

This list is not exhaustive. There may be other services that you have.

Examples:

1. cancellation of single analogue line with no remaining contract term £99
2. cancellation of single analogue line with 6 months remaining contract term $£99 + (6 \times £28) = £267$
3. cancellation of 8 channel ISDN30 with no remaining contract term £99
4. cancellation of 8 channel ISDN 30 with 18 months remaining contract term $£99 + (8 \times 18 \times £34) = £4995$
5. customer reduces number of ISDN 30 channels from 10 to 8 with 18 months contract term remaining $£99 + (2 \times 18 \times £34) = £1323$